

"APPROVED"
By Order No. 1 of the Chairman of the Public Association
"Kazakh Association for the Study of the Liver"
dated April 11, 2025

PUBLIC OFFER

The Public Association " Kazakh Association for the Study of the Liver", hereinafter referred to as the "executor", hereby concludes this public offer (hereinafter referred to as the "agreement") with any individual, hereinafter referred to as the "customer".

This agreement constitutes an arrangement for providing any customer with the opportunity to participate in the Central Asian Gastroenterological Week by making an online payment through the website <https://qasl.kz> (hereinafter referred to as the "software product"), and regulates the interaction procedures and obligations of the parties. The text of this agreement is published by the executor on the Internet at <https://qasl.kz> guided by Article 387 of the Civil Code of the Republic of Kazakhstan, the parties have agreed as follows:

1. Subject of the Agreement

1.1. Under this agreement, the executor undertakes to provide the customer with access to participate in the Central Asian Gastroenterological Week (hereinafter referred to as the "event") by means of making an online payment via its software product on the website <https://qasl.kz>, and grants access to event materials, as well as the ability to download necessary documents for certain categories of participants, while the customer undertakes to pay the executor the agreed fee.

1.2. Access to online payment services is provided by the executor via the website <https://qasl.kz>.

1.3. The following terms and abbreviations are used in this agreement:

1.3.1. Website — the website located on the Internet at <https://qasl.kz>;

1.3.2. Personal Account — a secure section of the website created as a result of the customer's registration and accessible via the customer's email address and password.

2. Procedure for Conclusion and Performance of the Agreement

2.1. This agreement is a public agreement under which the executor undertakes to provide access to the event to an indefinite group of participants who apply for its acquisition.

2.2. Publication of the text of this agreement on the website constitutes a public offer made by the executor to an indefinite group of persons to enter into the agreement, in accordance with Article 387, paragraph 1 and Article 395, paragraph 5 of the Civil Code of the Republic of Kazakhstan.

2.3. The conclusion of the agreement is effected by the customer adhering to the terms of this agreement, meaning the full and unconditional acceptance of all its terms without any exceptions, conditions, or reservations (Article 389 of the Civil Code of the Republic of Kazakhstan).

2.4. The customer's acceptance of the terms of this agreement shall be evidenced by the customer's online payment of the established amount for participation in the event, as determined

by the participant category selected by the customer, under the procedure and on the terms set out in this agreement.

2.5. By accepting the offer in the manner established by this Agreement, the Customer agrees to all the terms of the Agreement as set forth in its text and, in accordance with the Civil Code of the Republic of Kazakhstan, shall be deemed to have entered into a contractual relationship with the Executor based on this Agreement. At the same time, pursuant to paragraph 2 of Article 394 and paragraph 3 of Article 396 of the Civil Code of the Republic of Kazakhstan, this Agreement shall be considered concluded by the Parties in written form.

2.6. After performing the actions provided for in clause 2.4 of this agreement, the executor shall provide the customer with access to participate in the event, optionally issuing confirmation documents.

2.7. Through the website, the customer selects the category of participation. Based on the selected category, the customer makes the corresponding online payment. After the payment amount (or the portion agreed upon by the parties) is credited to the executor's account, access to the event will be granted to the customer by sending a confirmation email specifying the participation details.

3. Rights and Obligations of the Parties

3.1. The executor undertakes to:

3.1.1. Grant the customer access to participate in the event once the access conditions are fulfilled.

3.1.2. Provide informational support to the customer regarding online payments and/or the general functioning of the website during working days from 08:00 to 17:00 Astana time. Support questions must be sent by the customer to the email address: info@qasl.kz.

3.1.3. Eliminate, at its own expense, any errors or malfunctions in the website's operation that occur through the executor's fault.

3.1.4. Refund the amounts paid by the customer in the cases and under the procedures provided for by this agreement.

3.2. The executor has the right to:

3.2.1. Modify the content of the website and the terms of participation in the event without prior approval from the customer.

3.2.2. Engage third parties to fulfill its obligations under this agreement without requiring the customer's approval.

3.2.3. Request the necessary information and documents from the customer required for the proper performance of this agreement.

3.2.4. Change the service fees and publish the updated fees on the website. However, the price for participation already paid by the customer shall not be changed.

3.2.5. Suspend the website's operation temporarily for scheduled maintenance and repair works.

3.2.6. Replace third parties engaged to perform under this agreement.

3.3. The customer undertakes to:

3.3.1. Pay for the services within the terms and under the conditions specified in this agreement, invoices, and/or through the personal account as agreed between the parties.

3.3.2. Timely provide complete and accurate information necessary for the provision of services (including during registration on the website).

3.3.3. Use the website's functionality and participation in the event solely for personal, professional, or other non-commercial purposes.

3.3.4. Keep the login and password for accessing the personal account confidential and not disclose them to third parties.

3.3.5. Immediately notify the executor of any unauthorized access to the personal account.

3.3.6. Not to post on the Website or third-party resources the personal data of other individuals, including access credentials to their Personal Accounts on the Website, and likewise not to use or attempt to obtain the personal data of other users.

3.3.7. Not to register as a user on behalf of or instead of another person, or to register a group (association) of individuals or a legal entity/individual entrepreneur as such a user.

3.3.9. Not to use software or take actions aimed at disrupting the normal operation of the Website; not to upload, store, publish, distribute, provide access to, or otherwise use viruses, trojans, and other malicious programs; not to use automated scripts (programs) for collecting information on the Website without the written permission of the Executor.

3.4. The customer has the right to:

3.4.1. Gain access to the event after fulfilling the conditions for obtaining access (as per Section 2 of the agreement).

3.4.2. Receive informational support concerning the provision of services and website operation during the term of the agreement.

3.4.3. Use the knowledge and information gained during participation in the event solely for non-commercial purposes.

3.4.4. To send the Executor comments, suggestions, and/or feedback related to the subject of this Agreement and/or the operation of the Website, the Personal Account, or the online payment system.

4. Service Fees and Payment Procedures

4.1. The cost of the executor's services is indicated on the website in Kazakhstani tenge. The executor is exempt from value-added tax (VAT) under Article 394, paragraphs 45 and 46 of the Tax Code of the Republic of Kazakhstan.

4.2. The customer shall pay for the executor's services in a single payment of 100% prepayment (unless otherwise specified in the invoice issued to the customer) by transferring funds to the executor's account. The date of payment shall be deemed the date when the funds are credited to the executor's account.

4.3. Payment for the Services shall be made by the Customer in favor of the Executor by transferring the corresponding amount of funds using the payment methods supported by the Executor. The Executor shall have the right to independently determine the list of such payment methods and shall inform the Customer of the current list either by publishing it on the Website or by notifying the Customer in another manner. Detailed rules for payment and refund are set out in Annex No. 1 to this Agreement.

4.4. The date when the customer is granted access to online participation in the event is considered the date of service delivery. The executor's obligation is deemed fulfilled at the

moment when the customer is provided with a personal participation pass (badge) on the day and at the venue of the event.

5. Liability of the Parties

5.1. If the customer breaches the terms of this agreement, the executor has the right to disable the customer's access to the event and/or to the personal account, as well as to block access to the website, without refunding the amounts paid.

5.2. The Executor shall not be held liable: – for the content of information posted in messenger chats (such as WhatsApp) created at the initiative of users, including the Customer; – for the use of personal data by third parties, which the Customer discloses in such chats; – for the quality of the Customer's Internet connection and the operation of the Customer's equipment and software; – for any discrepancy between the Services provided under the Agreement and the Customer's expectations. The Customer's subjective evaluation shall not constitute an objective criterion for the quality of the Services; – for errors and inaccuracies made by the Customer when using the functionality of the Website (including but not limited to incorrect data entered when placing an order for services, and other similar circumstances); – for the use (or inability to use) and any consequences of the use (or inability to use) by the Customer of the selected form of payment for services under the Agreement; – for the actions (inaction) of banks or third parties involved in the settlement of payments for services or in the refund process in the prescribed cases.

5.3. The Executor makes all reasonable efforts to prevent failures and malfunctions in the operation of the Website; however, it does not guarantee its uninterrupted operation and shall not be held liable for, nor compensate for, any losses arising or potentially arising in connection with technical failures and interruptions in the operation of providers, other parties or services, restrictions of access to the Internet or to the Internet resource for any reasons, the Customer's failure to ensure the security of their access credentials to the Personal Account, or other circumstances beyond the Executor's control.

5.4. Neither Party shall be held liable for full or partial failure to perform its obligations if such failure results from the occurrence of force majeure circumstances (including but not limited to fire, flood, earthquake, and other natural disasters, strikes, war and military actions, epidemics, pandemics, or other circumstances beyond the control of the Parties) that prevent the performance of this Agreement and that arise after its conclusion.

5.5. If the Customer fails to perform (or improperly performs) their obligations under the Agreement, including the obligations specified in clause 4.2 of the Agreement, the Executor shall have the right to terminate this Agreement by means of a unilateral extrajudicial refusal to perform it, by sending a notice of such refusal electronically to the email address previously used by the Executor to send the Customer access details for participation in the Event. This Agreement shall be deemed terminated on the date the Executor sends the respective notice or on the date specified in the notice.

6. Miscellaneous Provisions

6.1. The customer confirms that they have full legal capacity and have reached the required legal age under the laws of the Republic of Kazakhstan to enter into transactions through the use of the website.

6.2. The Customer confirms that they are informed and unconditionally agree that they may be refused the provision of the Service in the following cases:

- if the Bank or the electronic payment system does not confirm payment authorization;
- if the Customer initiates a refund procedure in the cases and under the procedure provided for by the Agreement;
- in other cases provided for by the legislation of the Republic of Kazakhstan or by this Agreement.

7. Final Provisions

7.1. This agreement shall be deemed concluded from the moment the customer performs the actions specified in clause 2.4 of the agreement and shall remain in force until the parties fulfill their obligations.

7.2. The executor has the right to amend the terms of this agreement, introduce new terms, and make additions without prior notice to the customer. The customer, being aware of the possibility of such changes, unconditionally agrees to them. Continued use of the services, including use of the software product, after changes have been made shall be considered acceptance of the new terms by the customer.

7.3. The text of amendments and/or additions to this Agreement, or its new version, shall be brought to the attention of the general public by the Executor through the publication of the relevant information on the Website.

7.4. The Parties unconditionally agree that silence (the absence of written notifications expressing disagreement with specific provisions of this Agreement, including changes to tariffs) shall be deemed as acceptance and accession by the Customer to the new version of this Agreement.

7.5. This Agreement may be terminated by mutual consent of the Parties. Each Party has the right to unilaterally terminate this Agreement out of court by sending a notice to the other Party through the Personal Account or by email no later than 15 (fifteen) calendar days before the intended termination date.

7.6. If any provision of this Agreement becomes invalid, is deemed unlawful, or is excluded from this Agreement, it shall not affect the validity of the remaining provisions, which shall continue to be in full force and binding upon the Parties.

7.7. All matters not regulated by this Agreement shall be resolved in accordance with the current legislation of the Republic of Kazakhstan.

7.8. All disputes, claims, and disagreements that may arise between the Parties shall be resolved through negotiations. If it is impossible to resolve disputes in this manner, the Parties shall refer the matter to court in accordance with the procedure established by the current legislation of the Republic of Kazakhstan, with mandatory compliance with the pre-trial dispute resolution procedure. The Party that believes its rights under the Agreement have been violated must submit a claim to the other Party. A claim shall be deemed properly submitted if it is sent to the other Party by any means that allow the identification of the sender and confirmation of the delivery of the correspondence to the recipient. The return of correspondence due to the absence of the recipient shall not prevent recourse to the court. Attaching copies of documents substantiating and confirming the claim to the claim letter, if such documents are available to the other Party, is

not mandatory. The Party receiving the claim shall notify the other Party in writing of the results of the review within 10 (ten) business days from the date of receipt of the claim. Failure to respond or provide reasoned objections within the established period shall be considered as agreement with the claim and the facts stated therein.

7.9. The parties recognize the legal force of documents sent via the website's personal account or by means of electronic communication.

7.10. By making payment for participation in the event, the customer consents to the processing of their personal data by the executor, provided when applying for services and/or during registration on the website.

7.11. The Customer grants their consent to the Executor to use the Customer's reviews about the Executor and the Event organized by the Executor on the Internet, including reviews left by the Customer in the Executor's official groups on social networks, without indicating the Customer's full name (surname, first name, and patronymic), and also grants consent to the use of the Customer's image in any manner, including but not limited to processing, shortening, or modifying it without distorting its meaning, for the purpose of publishing such reviews on the Executor's official websites, social media pages, in the Executor's advertising and other materials, and for inclusion in informational newsletters sent to the Executor's clients. This consent is valid from the date of the conclusion of the Agreement. The Customer may revoke this consent at any time by sending a written notice to the Executor's address specified in the Agreement.

7.12. The Customer grants their consent to the Executor to receive advertising messages, informational newsletters about the Executor's and its partners' products and services, promotional campaigns, discounts, special offers, and surveys sent to the Customer's email address, phone number, including via the "WhatsApp" messenger, by postal mail, SMS messages, push notifications, as well as by voice communication over the phone.

8. Details of the Parties

8.1. The parties acknowledge that the customer's details shall be those provided by the customer during registration on the website and/or when applying to participate in the event and/or when paying for the executor's services.

8.2. Executor's details:

“Kazakh Association for the Study of the Live” Public Association

Republic of Kazakhstan, Almaty city, Almaty district, 248 Bogenbai Batyr Street

BIN: 071240007811

IBAN: KZ676017131000055135 (KZT)

BIC: HSBKKZKX

Bank: Halyk Bank of Kazakhstan JSC

KBE: 18

Annex No. 1
To the Public Offer Agreement

Rules for Payment and Refund

These Rules for Payment and Refund (hereinafter referred to as the "Rules") regulate the relationship between the Executor and the Customer regarding payment for services under the Agreement and the refund of the paid cost of services in the event of early termination of the Agreement.

1. The final cost of the Services is determined based on the participant category selected by the Customer. Payment for the Services shall be made by the Customer via non-cash transfer, using one of the payment methods available on the Website, by crediting the funds to the Executor's account.

2. When paying on the Website or through the Personal Account, VISA and MasterCard cards are accepted. Payments are processed in accordance with the Rules of the international payment systems Visa and MasterCard (hereinafter referred to as the "payment systems") based on the principles of confidentiality and security of transactions, using modern methods of verification, encryption, and data transmission over secure communication channels.

For questions regarding the rules and procedures for making payments through the payment systems, the Customer shall be guided by the rules of the respective payment systems and shall directly contact the operators of the relevant payment systems for explanations and consultations. The Executor hereby reserves the right to provide informational support regarding payment for the Services through the payment systems within the limits of its competence; however, nothing in this annex obliges the Executor to provide such informational support, to be responsible for the completeness of the information provided, or to bear any consequences arising from the Customer's choice of payment method and/or payment system.

3. To pay for the Services using a Visa or MasterCard bank card, the Customer must select the payment method, click the "Pay by Card" button, and then click the "Pay" button to complete the payment.

4. Payment for participation in the Event is made after redirection to the secure payment page of the payment system operator and/or the relevant bank, where the Customer must enter their bank card details. The connection to the payment page and the transmission of information are carried out in a secure mode using 3D Secure technology. On the page for entering bank card details, the Customer must provide the following information:

- Card number
- Cardholder's name

- Expiration date of the card
- Three-digit security code (CVV2 for Visa or CVC2 for MasterCard).

All necessary data are printed directly on the card.

The three-digit security code is the three numbers located on the back side of the card.

If the Customer's bank supports secure internet payment technologies such as MasterCard SecureCode or Verified by Visa, entering a special password may be required to complete the payment.

5. The customer's card details are not stored on the executor's server or website. The executor has no access to the payment credentials. The confidentiality of the entered data is ensured by the payment system operator and/or the customer's bank.

6. Payment may be declined in the following cases:

6.1. The bank card is not authorized for online payments; the Customer can verify this by contacting their issuing bank.

6.2. Insufficient funds are available on the bank card to complete the payment. The Customer can obtain more detailed information about the available balance by contacting the bank that issued the bank card.

6.3. Incorrect entry of card details;

6.4. The bank card has expired. The expiration date of the card is usually indicated on the front side of the card (showing the month and year until which the card is valid). The Customer can obtain more detailed information regarding the card's validity period by contacting the bank that issued the bank card.

7. When making a payment using Apple Pay (if such a method is available on the Website), select a card from the "Wallet" application and use a passcode or another authentication method, depending on the authentication method selected in the application.

8. The executor does not control the software and hardware systems of the payment system and/or the bank. If the payment was made incorrectly or was not authorized, refund processing is the responsibility of the respective payment system or bank operator.

9. Refunds of amounts paid are made in the following cases:

9.1. Access to participate in the event was not provided due to the executor's fault;

9.2. The customer terminated the agreement and notified the executor before obtaining access to participate.

10. A full or partial refund of the funds paid by the Customer shall be made by the Executor based on a written request submitted by the Customer at the Executor's registered address: Republic of Kazakhstan, Almaty city, Almaly district, 248 Bogenbai Batyr Street. The Executor has the right to require the Customer to complete the approved refund request form.

11. If the Customer withdraws from the Agreement at least one month before the date of the Event, the Executor shall refund 100% of the amount paid by the Customer. If the Customer withdraws from the Agreement less than one month before the date of the Event, the amount paid shall not be refunded.

12. In the cases provided for in clause 9.2 of this Agreement, the refund shall be made to the account from which the payment was originally made, within 30 days from the date the Customer's written request is received (the exact refund period depends on the bank that issued the Customer's bank card).

13. In the event of a change in the Customer's payment details, the Customer undertakes to indicate the updated bank details for the refund in their written request. If the Customer fails to provide the updated bank details, the Executor shall not be liable for any incorrect and/or delayed transfer and/or failure to transfer the funds based on the payment details last provided by the Customer when paying for the services.